

Return Form

for goods purchased remotely via the online store www.elperro.pl

Order number	
Date order	
Date of receipt	

Full name	
Address	
Product name	
Product code	
Reason for return	

I hereby declare that, in accordance with applicable consumer protection laws, I am withdrawing from the sales contract.

Receipt/invoice number	
Refund amount requested	
in words	
Account holder's name	

I declare that the returned product is complete.

Customer's signature

Important information

- Only consumers and sole proprietors purchasing outside their business activity are entitled to withdraw from a distance contract.
- The withdrawal must be submitted in writing within **14 days** of receiving the product.
- Returned goods must remain unchanged unless necessary within the ordinary management of the item.
- Returns are **not accepted** for:
 1. Goods unsealed from originally sealed packaging,
 2. Goods that were used or damaged by the customer,
 3. Incomplete goods (missing parts).
- The product must be returned no later than **14 days** from the date of submitting the withdrawal form.
- A corrective invoice will be issued once the return is approved.
- **Refunds are processed within 14 business days** from the date the return is received.
- **Cash-on-delivery returns are not accepted.**
- The receipt should be signed on the back with the name of the person withdrawing from the contract.

Customer's signature